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on May 26, 2010.

PATENT  
Attorney Docket No.: 021756-060130US  
Client Ref. No.: OID-2008-373-03

TOWNSEND and TOWNSEND and CREW LLP

By: /Sean F. Parmenter/  
Sean F. Parmenter/

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re application of:

Safaa H. Hashim

Application No.: 10/669,885

Filed: September 23, 2003

For: TECHNIQUES FOR ARRANGING  
VIEWS AND NAVIGATING IN A  
WEB-CENTRIC INSURANCE  
MANAGEMENT SYSTEM

Customer No.: 51206

Confirmation No. 2221

Examiner: Rachel L. Porter

Technology Center/Art Unit: 3626

RESPONSE TO NOTICE OF NON-  
COMPLIANT AMENDMENT (37 CFR  
1.121)

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Commissioner:

In response to the Notice of Non-Compliant Amendment mailed April 27, 2010,  
applicant submits herewith a corrected Amendment which applicant believes is compliant with  
the requirements of 37 CFR 1.121.

**Amendments to the Specification** begin on page 2 of this paper.

**Amendments to the Claims** are reflected in the listing of claims which begins on page 3 of this  
paper.

**Amendments to the Drawings** begin on page 9 of this paper and include accompanying  
replacement sheets.

**Remarks/Arguments** begin on page 10 of this paper.